

**KEITH KNOX  
TREASURER AND TAX COLLECTOR  
COUNTY OF LOS ANGELES  
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

The Treasurer and Tax Collector mails several million Annual Secured Property Tax Bills each fiscal year; as a result, you may find it difficult to reach us on the telephone. Before you attempt to contact us, we encourage you to read this insert and visit our website at [propertytax.lacounty.gov](http://propertytax.lacounty.gov), where you may obtain answers to the great majority of your questions.

### **PAYMENT DUE DATES**

Your tax bill has two payment stubs. The 1<sup>st</sup> installment payment is due on November 1 and becomes delinquent by the close of business on December 10. The 2<sup>nd</sup> installment payment is due on February 1 and becomes delinquent by the close of business on April 10. If the delinquency date falls on a Saturday or Sunday, by law, the Tax Collector extends the delinquency date to the close of business on the next business day. If the Tax Collector does not receive your payment by the delinquency date, or if the United States Postal Service (USPS) does not postmark your payment on or before the delinquency date, the Tax Collector will impose a 10 percent penalty on each installment and a \$10 cost on the 2<sup>nd</sup> installment per State law.

### **PAYMENT OPTIONS**

**PAYMENTS** – We only accept U.S. currency drawn on U.S. based financial institutions.

**PARTIAL PAYMENTS** – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

**PAY ONLINE** – To make payments online, go to [propertytax.lacounty.gov](http://propertytax.lacounty.gov) and select “Pay Property Taxes Online.” You can make online payments 24 hours a day, 7 days a week up until 11:59 p.m. Pacific Time on the delinquency date. Please note that you cannot make online payments for installment plans (Four-Pay and Five-Pay Plans).

**PAY BY ELECTRONIC CHECK** – **There is no cost to you for electronic check (eCheck) payments, and you receive instant confirmation.** The enclosed tax bill contains your Assessor’s Identification Number (AIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99. You may view a step-by-step video on how to make an eCheck payment at [tfc.lacounty.gov/pay-secured-property-taxes-online](http://tfc.lacounty.gov/pay-secured-property-taxes-online). The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **0000079161**.

**PAY BY CREDIT OR DEBIT CARD ONLINE** – You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

**PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE** – We accept major credit and debit card payments over the telephone for current year taxes only. To pay by telephone, call toll-free 1(888) 473-0835. The enclosed tax bill contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). Please note that you cannot make payments for defaulted taxes or installment plans (Four-Pay and Five-Pay Plans) over the telephone.

**PAY BY MAIL** – Please use the enclosed envelope(s) and include the payment stub from the tax bill. **If paying both installments, please include both payment stubs.** Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. **Do not mail your payments to any other address.** Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at [tfc.lacounty.gov/avoid-penalties-by-understanding-postmarks](http://tfc.lacounty.gov/avoid-penalties-by-understanding-postmarks).

**PAY IN PERSON** – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each in-person credit/debit card transaction is limited to \$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

**MORE INFORMATION ON REVERSE**

**ONLINE BANKING OR BILL PAYMENT SERVICES** – We **DO NOT** recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment.

### **EXEMPTIONS/ASSISTANCE**

**HOMEOWNER EXEMPTION** – The Homeowner Exemption is available to an eligible owner who occupies a dwelling as the principal place of residence as of **12:01 a.m. Pacific Time on January 1 each year**. If your tax bill does not reflect this exemption, and you believe you qualify, please call toll-free at 1(888) 807-2111 or email [assr-hox@assessor.lacounty.gov](mailto:assr-hox@assessor.lacounty.gov).

**FORECLOSURE PREVENTION** – If you are having difficulty in making your mortgage payment, the Department of Consumer and Business Affairs' Foreclosure Prevention Unit can help you understand all available options to you – free of charge. Please visit [dcba.lacounty.gov/foreclosure-prevention](http://dcba.lacounty.gov/foreclosure-prevention) for more information.

**CALIFORNIA ASSEMBLY BILL NO. 2458/SCHOOL DISTRICT PARCEL TAX EXEMPTION** – This bill directs the Treasurer and Tax Collector to provide information on its website regarding school district parcel tax exemptions. Please visit [ttc.lacounty.gov/ab2458-parcel-tax-exemptions](http://ttc.lacounty.gov/ab2458-parcel-tax-exemptions) for additional information.

**PROPERTY TAX ASSISTANCE FOR SENIOR CITIZENS, BLIND, OR DISABLED PERSONS** – The State Controller's Office (SCO) administers the Property Tax Postponement (PTP) program, which allows eligible homeowners to postpone payment of current-year property taxes on their primary residence. The SCO accepts PTP applications from October 1 to February 10 each year. Please visit the SCO website at [www.sco.ca.gov/ardtax\\_prop\\_tax\\_postponement.html](http://www.sco.ca.gov/ardtax_prop_tax_postponement.html) for more information. If you have any questions, call 1(800) 952-5661 or email [postponement@sco.ca.gov](mailto:postponement@sco.ca.gov).

### **IMPORTANT INFORMATION ABOUT PACE DIRECT ASSESSMENTS**

PACE (Property Assessed Clean Energy) is a program authorized in State law through which a property owner can finance certain improvements by repaying the cost of the improvements, plus interest and fees, over time through a Direct Assessment on the Annual Secured Property Tax Bill. If you have any questions on your PACE Direct Assessment, please call the telephone number listed next to the PACE Direct Assessment. For additional information, please visit [pace.lacounty.gov/](http://pace.lacounty.gov/).

### **ASSESSOR VALUATION INFORMATION (Ownership, Exemptions, Assessments, etc.)**

The Office of the Assessor is responsible for ownership, exemptions, and assessments of properties in Los Angeles County. Please visit [assessor.lacounty.gov/Real-Estate-Toolkit/welcome](http://assessor.lacounty.gov/Real-Estate-Toolkit/welcome) for more information.

### **QUICK REFERENCE LINKS**

- **Third-Party Notification Program for friends, family, and agencies** – [ttc.lacounty.gov/third-party-property-tax-notification-program](http://ttc.lacounty.gov/third-party-property-tax-notification-program)
- **Installment Plan for Defaulted Property Taxes From a Prior Year** – [ttc.lacounty.gov/property-tax-installment-plans](http://ttc.lacounty.gov/property-tax-installment-plans)
- **Military Active Duty Exemptions** – [ttc.lacounty.gov/property-tax-relief-for-military-personnel](http://ttc.lacounty.gov/property-tax-relief-for-military-personnel)
- **Supplemental Secured Property Tax Estimator** – [assessor.lacounty.gov/homeowners/supplemental-tax-estimator](http://assessor.lacounty.gov/homeowners/supplemental-tax-estimator)
- **Assessment Appeals Board** – [lacaab.lacounty.gov](http://lacaab.lacounty.gov)
- **Requirement for Registration of Tax Agents** – [bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration](http://bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration)
- **Assessment Appeals Process** – [bos.lacounty.gov/Services/Assessment-Appeals](http://bos.lacounty.gov/Services/Assessment-Appeals)

### **NEED ADDITIONAL ASSISTANCE?**

Self-service options, answers to the great majority of your questions, and additional resources are available online at [ttc.lacounty.gov/public-inquiries](http://ttc.lacounty.gov/public-inquiries).

Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012

Call us: 1(888) 807-2111 or 1(213) 974-2111 – Our Property Tax Information Line has automated information available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196 or use California Relay Services at 1(800) 735-2929.